

**WE'RE BRINGING
BACK NATIONAL
SERVICE...**

simply**log**istics

...a dealer only national service which will ensure confidence, security and efficiencies in all your support services.

Simply Logistics provide a full range of leading support solutions, from simple PBI to whole fleet roll out, from one off time and PDI materials calls to 3 year guaranteed contracts, providing quality of service delivery, improved device uptime availability, increased operational efficiency and reduced costs. With printer support services across all major vendors and device types, Simply Logistics ensure fast resolution time through their field-based technical teams. We have many years of experience in supporting clients from blue chip clients, through to smaller businesses, local authorities, educational organisations and the third sector.

simply**logistics**

SIMPLY LOGISTICS OFFER:



UK, Ireland and mainland Europe coverage



Remote and onsite trouble shooting services



Fully vendor agnostic capability



ISO 9001 certified



Simply Logistics can achieve any Service Level Agreement (SLA) that you require, including 24/7 coverage 365 days per year with a 4 hour response time via our Service Desk; please call us for specific pricing.



Fully protected by Professional Indemnity Insurance



Simply Logistics engineers are constantly updating their skills with manufacturer led training to ensure we are able to meet changing needs and new technologies.



Simply Logistics IT maintenance services are managed and delivered through a single point of contact in our 24/7 global technical assistance centre.



Nationwide spares locations



Service Delivery Management



Large network of skilled and accredited field based engineers providing a specialist repair service.



Guaranteed response within defined service level agreement

Conversely, our experienced team specialise in maintaining and servicing equipment that may be near "end of life" allowing dealers to gain added value from older equipment without the need for reinvestment. Some of the devices that Simply Logistics support are in excess of twelve years old.

Call us any time on **08000 928 001**

simply  **logistics**

A DIVISION OF:

datadirect

DEALER ONLY

11 Ivanhoe Road Finchampstead Berkshire RG40 4QQ United Kingdom

T: +44 (0) 1189 734564 **F:** +44 (0) 1189 731058 **E:** simply@data-direct.co.uk **W:** www.data-direct.co.uk

DESIGNED AND PRODUCED AT WWW.CHAPTERONEDESIGN.CO.UK