

# Our promise to you



**data**direct

We do things differently because  
we do things well

# Our Promise

At Data Direct we pride ourselves in the quality of all our consumables. Therefore, we aim to ensure that every product we sell is as good as, if not better than that of the Original Equipment Manufacturers.



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Our team of specialists have been working for many years establishing relationships with some of the world's leading toner manufacturers. This combined with our specialist knowledge, enables us to offer a superior quality and long term consistency.

However, we also recognise that, on occasion, things can go wrong and if in the unlikely event any of our products are proven to be faulty Data Direct will at our discretion either replace or reimburse the product.

## Furthermore...

...Data Direct will reimburse the costs relative to fixing the machine should our product prove to be defective.

These terms are subject to our standard terms and conditions which require the return of all concerned items, along with a copy of the engineers report and machine history of all affected machines.

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