



**ACCESS URGENT PARTS
PRE 8AM AT CONVENIENT
LOCATIONS CONTACT-FREE**



ByBox

The ByBox logo features a stylized icon on the left, composed of two overlapping blue diamonds, similar to the one above. To the right of the icon, the text "ByBox" is written in a bold, blue, sans-serif font.

TURN FIELD SERVICE INTO A STRATEGIC LEVER WITH UNRIVALED CUSTOMER EXPERIENCE

- +27,000 lockers
- 1,037 locker sites
- Pre-8am delivery SLA
- 24 hour system driven returns
- 30m parts delivered annually
- 365 days a year
- Fixed delivery points means getting your parts is more reliable than ever
- Lockers keep your deliveries secure, you have full access control and visibility of what doors are being accessed and when



ENGINEER ORDER JOURNEY

ENGINEER REQUEST
TO ORDER PARTS OR
CONSUMABLES



ORDER PROCESSED
INHOUSE AT
DATA DIRECT



ORDER RECEIVED BY NDC
FOR AVAILABILITY
CHECK



NDC PICK AVAILABLE ITEMS
AND TOTE READY FOR
LABEL



ENGINEER NAME OR ID INPUT
INTO BYBOX PLATFORM AND
LABEL CREATED



ORDER COLLECTED FROM
DATA DIRECT NDC AND
ROUTED TO BYBOX HUB



NOTIFICATION OF
COLLECTION (POC)
AVAILABLE



ENGINEER COLLECTS FROM
LOCKER AND COMPLETES
ANY RETURNS



ENGINEER NOTIFICATION
VIA MESSAGE ON APP AND
TEXT PRE 8:00AM



OVERNIGHT RECEIPTED AT
HUB AND DISTRIBUTED TO
BOX NETWORK



Contact Us

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