

# simplydeliver

### Modern Field Inventory Management



Turn field service into a strategic lever.

Unbeatable economics with unrivaled customer experience.

Logistics + inventory + field service

...simple



### Dynamic Edge Field Inventory

#### OPTIMISE FIELD INVENTORY

(Accross the network and the lifecycle

#### SEE EVERYTHING

(Visibility to field service edge

#### MODERNISE FIELD SERVICE

(Unmatched expertise)

## UK DISTRIBUTION & LOCKER NETWORK

9 distribution centres

+27,000 lockers

320 customer sites/101 collection routes

1,037 locker sites/142 delivery routes

Pre-8am delivery SLA

24 hour system driven returns

30m parts delivered annually

365 days a year

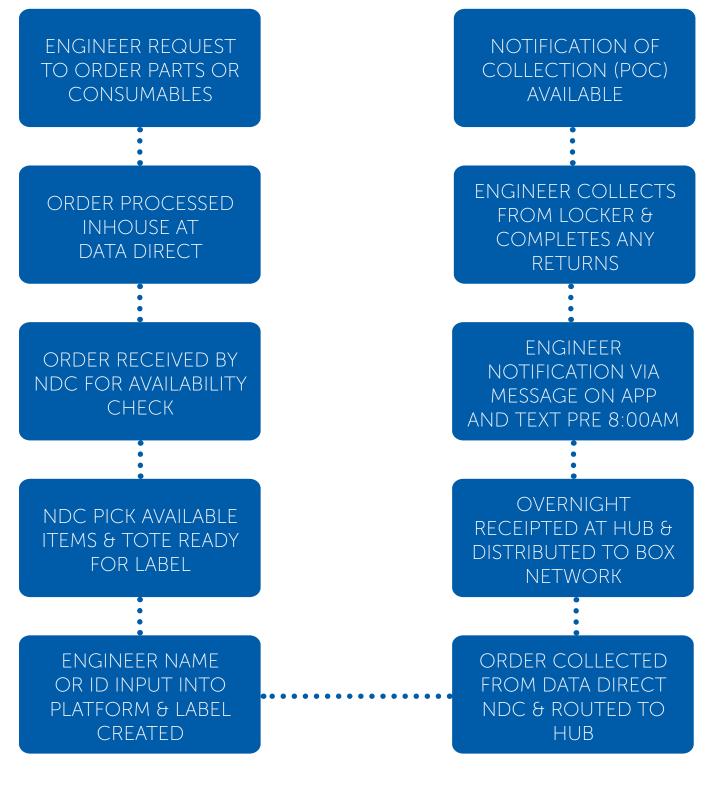
Managed distribution centres







### ENGINEER ORDER JOURNEY



### Lockers

SimplyDeliver lockers come in a range of styles and sizes. From touch screen to lock and key to Bluetooth controlled –there's something for everyone.

- Fixed delivery points means getting your parts is more reliable than ever
- Lockers keep your deliveries secure, you have full access control and visibility of what doors are being accessed and when





## EMPOWER ENGINEERS...

SimplyDeliver apps allow engineers to:

- Delivery Information
- Find locker locations
- Order return labels
- Scan items in and out of the locker





## Unbeatable value equation: benefits across the organisation



### Inventory

Drive tighter SLAs with parts closer to the edge Better asset optimisation Continuous access to stock when and where it's needed Avoid inventory write-offs Improve inventory turns



#### Logisitcs



Cost avoidance (same day/next day delivery) Full transparency all the way to the edge Full tracking of movement across parts life-cycle, outbound and returns Rapid returns loop



### Field Service

Turn field service engineers into brand ambassadors Increase engineer productivity (more jobs/day, less drive time)

Improve FTF rate (reduce partrelated second calls) Increase customer satisfaction/NPS scores



### **Contact Us**

#### **Group Head Office**

11 Ivanhoe Road, Finchampstead, Berkshire RG40 4QQ www.data-direct.co.uk info@data-direct.co.uk 01189 734 564

#### **Northern Office**

The New Barn, Home Farm Ind Est, The Avenue, Esholt Shipley BD17 7RH www.data-direct.co.uk info@data-direct.co.uk 01189 734 564