

simplyservice

**Making Business
Simple**



Reduce costs, increase profits. Increase efficiency. Work in real time. Deliver an infinitely better service for your clients...

...simple



This is how we do it...

SimplyService management is a field service management solution of integrated management and administration systems, created specifically to meet the demands of today's copier dealerships, with an automated meter billing function, field service management, repair and maintenance operation.

Its intuitive and flexible solutions provide the user with control, efficiencies and management of all SLAs, stock management, engineer management and demands of today's customer service requirements.

By utilising the latest internet technologies, SimplyService will have a huge impact of cost saving,

time management and service department efficiencies. Designed to be flexible and modular, SimplyService management will enable the dealer to exercise the control and efficiencies required to meet your customer's expectations and to increase service department profitability.

By building the solution into bespoke modules, the whole package can be tailored to meet the current demands of any size service department, whether a new start up dealer or huge corporation. Customer data is held on the highest security level Amazon servers and so available for any device, in any location.

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Features...

Service call management

Automated billing

Fault report

Account management

Stock usage

Basic reporting functions

Additional users and licences

Advanced automated billing

Advanced stock management

Customer remote access

Advanced reporting

Advanced call management

Advanced billing +

Stock management +

Advanced reporting +

In-depth profit & loss analysis

Automated parts replenishment

Accounts package integration such as Sage, Quickbooks and Xero



Advantages...

- Scaleable in line with a dealer's requirements
- Out-of-the-box solution
- Full administrator and user control
- Modular and expandable
- Export sales transactions to accounts package
- Fully tailored solution
- Secure online hosting service with AWS
- Full administrator and user control



Benefits...

- Suitable for dealers with large MIF and many technicians
- Zero cost for in-house hardware and software
- UK-based support team
- Real person support
- Easy and quick installation
- Very powerful management tool
- First step into service management
- Syncronisation with accounts data
- Low start-up cost





“ SimplyService has dramatically reduced the time taken to do the month meter reading run, which took us many days we can now achieve in minutes ”

PHIL GRAHAM, MD, SENSIBLE PRINT LTD

“ Over 90% of my meter readings are now fully automated, from collection to invoice, all in one SimplyService Management Programme ”

STEVE PURRSEY, MD, SIRIUS DIGITAL SOLUTIONS LTD



The Dashboard...



* must include default Data Direct feed. Dashboard imagery for reference only.

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